



# Unitrends DRaaS

## Disaster Recovery Services in the Unitrends Cloud

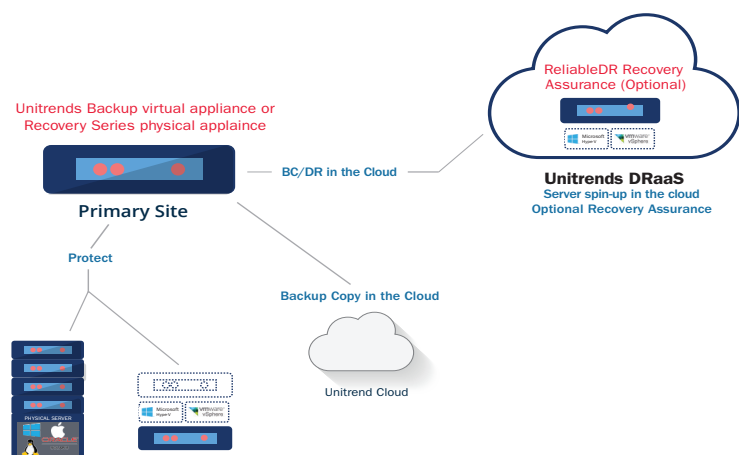
For businesses who need an agile disaster recovery plan but don't want to run a secondary site, Unitrends Disaster Recovery as a Service (DRaaS) delivers rapid spin-up in the cloud at a cost significantly lower than building and managing your own off-site DR. Working in tandem with Recovery Series or Unitrends Enterprise Backup appliances, Unitrends DRaaS provides business continuity and disaster recovery (BC/DR) in the secure Unitrends Cloud.

Our white glove service guarantees your critical virtual machines will be operational in our cloud in less than an hour from the time of a disaster. For the ultimate peace of mind, add our industry-first Recovery Assurance as a Service with ReliableDR and get automated DR testing and monthly Recovery Time Actual (RTA) reports.

### How It Works

Unitrends takes care of you throughout the entire process, from setup to declaring a DR event to failback.

- **Backup:** Backup your business with Unitrends Enterprise Backup or Recovery Series appliances at your primary site.
- **Copy to the Cloud:** Copy your backups to the Unitrends Cloud with continuous data replication.
- **Get DRaaS for Critical VMs:** Select the virtual machines (VMs) you want to mirror in the Unitrends Cloud and enroll in DRaaS.
- **Test:** Ensure your DR plan works as expected. Let Unitrends perform a full validation via ReliableDR (optional add-on).
- **Monitor and Certify:** Get monthly Recovery Time Actual (RTA) reports via ReliableDR (optional add-on). Or, schedule periodic manual testing with the Unitrends Cloud Ops team as needed.
- **Declare:** In the event of an outage at your primary site, declare the disaster with the Unitrends Cloud Ops team—available 24 hours a day, 365 days a year.
- **BC/DR:** Your business is up and operational in the Unitrends Cloud within an hour from the declaration of disaster.
- **Restore:** After the disaster, backups of your data and VMs are copied to a Recovery Series appliance or NAS device and shipped to your primary site.



Unitrends Disaster Recovery Services (DRaaS) Configuration

	Unitrends DRaaS	Terms & Requirements
Pricing	DRaaS provided per	Virtual Machine (VM)
	Subscription	Annual
Configuration	On-premise backup requirements: DRaaS works with your Unitrends backup appliance	Recovery Series (physical) or Unitrends Enterprise Backup (virtual) appliance
	Unitrends Cloud account requirements	Unitrends Forever Cloud or No Limits Cloud account
Supported Environments	VMware vSphere	✓
	Microsoft Hyper-V	✓
	Windows Physical	✓
	<b>Note:</b> Some cloud account purchases may come bundled with DRaaS licenses for a few VMs at no charge as a free introduction to Unitrends DR Services. These free DRaaS licenses apply only to VMware and Hyper-V virtual machines that are protected in a agentless manner at the hypervisor level. For details, see the DRaaS FAQ.	
Service Details	1 hour SLA for spin-up in the cloud (From the time the disaster is declared.)	✓
	Secure VPN connection to the cloud	✓
	24/7/365 customer support	✓
	4 weeks of cloud operations (Testing & spin-up in the cloud. Per 12 months.)	✓
	Extended time for cloud operations	✓ <sup>+</sup>
	ReliableDR in the Unitrends Cloud: <ul style="list-style-type: none"> <li>Complete Recovery Assurance</li> <li>Monthly recovery testing</li> <li>Monthly SLA report (actual recovery times vs. RTOs)</li> </ul>	✓ <sup>+</sup>

Legend	
✓ = Included or Supported	✓ <sup>+</sup> = Available for an additional cost

**About Unitrends**

Unitrends is trusted by business visionaries, IT leaders and Pro's who know that in today's digital world protecting their ideas and keeping their business running is non-negotiable. The Connected Continuity Platform™ enables organizations of all sizes to protect their data and assure business continuity for their physical, virtual and cloud based environments.

Unitrends offers the industry's broadest portfolio of cloud empowered continuity solutions in a single super intuitive platform delivering unmatched flexibility as needs evolve, providing 100 percent confidence in recovery and business continuity.

Unitrends' Continuity Solutions are backed by a global support team that consistently achieves a 98% satisfaction rating and are sold through a community of thousands of expert technology partners, service providers and resellers worldwide.



Ready to get protected with Unitrends DRaaS? Contact us or connect with a partner today.